# **Complaint Form**

#### Print and complete this form and submit with any documentation to:

The Manitoba Securities Commission – Complaints/Investigations, 500–400 St. Mary Avenue, Winnipeg, Manitoba R3C 4K5, or scan and email it to us at: complaintsmsc@gov.mb.ca

The Manitoba Securities Commission regulates different categories of registration. Please select the category that best identifies the nature of your complaint. Securities ☐ Commodities ☐ Real Estate ☐ Property Management ☐ Mortgage Your information Full Name(s): \_\_\_\_\_ Address: \_\_\_\_\_ City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_ Primary Phone Number: \_\_\_\_\_ Alternative Phone Number(s): \_\_\_\_\_ Email Address: Information about the subject of your complaint Full Name(s) of the subject of your complaint: Name of Company: \_\_\_\_ Address of Company: \_\_\_\_\_ City: \_\_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_ Phone Number of the Subject of Complaint: Alternative Phone Number(s): \_\_\_\_\_

#### **Notice of Collection and Use of Personal Information**

Pursuant to the Freedom of Information and Protection of Privacy Act (Manitoba), C.C.S.M. c. F175

Email Address:

### **Submitting Complaints and Collection of Personal Information**

In reviewing a complaint, it may be necessary for staff of The Manitoba Securities Commission to obtain "personal information" as defined by the *Freedom of Information and Protection of Privacy Act (Manitoba)*, C.C.S.M. c. F175. Disclosure of personal information may be made to another securities regulator, self regulatory organization, law enforcement, or person if staff determine disclosure is required to complete its review of the complaint.



## **Additional Information**

| Date the transaction occurred:  |                |                    |
|---|----------------|--------------------|
| Were there additional parties involved in this transaction?   | ☐ YES          | □NO                |
| If yes, please list their names here:   |                |                    |
|   |                |                    |
|   |                |                    |
| Have you contacted the subject of your complaint or their employer?   | YES            | □NO                |
| If yes, please indicate date of contact, who was contacted, and what  | was the outco  | me:                |
|   |                |                    |
|   |                |                    |
| Have you filed this complaint with another agency?  | ☐ YES          | □NO                |
| If yes, which agency and what was the outcome?  |                |                    |
|   |                |                    |
|   |                |                    |
| Have you retained a lawyer in this matter?  | ☐ YES          | □NO                |
| If yes, please provide your lawyer's name, address, and phone number  |                |                    |
|   |                |                    |
| May we contact your lawyer with reference to this matter?   | ☐ YES          | □NO                |
| Is this complaint related to any action filed or pending in court?  | ☐ YES          | □ NO               |
| If yes, state name of court and case number:  |                |                    |
|   |                |                    |
|   |                | unlaint Da faatual |
| On a separate piece of paper, please give a brief, chronological outlin<br>Try to answer the questions who, what, where, when, why and how, | -              | •                  |
| Attach copies of relevant documents (e.g. correspondence with the c   |                | ·                  |
| compliance officer, statements of account, etc.) <b>Please ensure that</b>  |                | •                  |
|   |                |                    |
| Please provide a list of the documents you are submitting in support  | of this compla | int:               |
|   |                |                    |
|   |                |                    |
|   |                |                    |

All complaints are reviewed by Commission staff to determine whether an investigation should be started, whether the complaint could be more efficiently handled by another organization, or whether the complaint will be closed without further review. You will be advised what decision has been made.